



2019-20 ANNUAL REPORT

Adventist Development and Relief Agency Australia

CONTENTS

3	CEO STATEMENT	8	NATIONAL PROGRAM	13	MANAGEMENT & STAFF
4	PURPOSE & VALUES	10	OPEN HEART INTERNATIONAL	14	FINANCIAL SUMMARY
5	HOW WE WORK	11	ADRA CONNECTIONS	18	AUDITORS' REPORT
6	INTERNATIONAL PROGRAM	12	GOVERNANCE & BOARD	19	CORPORATE INFORMATION

CEO STATEMENT

Dear ADRA supporters and family,

During my extended time with ADRA, I have had the privilege of serving in different roles in eight countries across the world. While these roles have provided me with incredible opportunities and life-changing experiences, they have come with their fair share of hardship and change.

Change is often uncomfortable. It is uncertain, different and we sometimes we feel like we do not have control. So many of us have experienced uncomfortable change in the face of the COVID-19 global pandemic, leaving the world in a state of uncertainty.

But change can also be positive. During my time with ADRA, I have personally witnessed beautiful moments of change. Mothers in Nepal feeding their children a healthy meal from the vegetables they grew in their own gardens; the joy of families in Timor-Leste starting small agri-businesses and helping other community members to do the same; refugees learning new skills to help them survive and cope in the new environment; children in Cambodia drinking clean water and using safe and adequate sanitation facilities. These are only a handful of wonderful changes that I have witnessed.

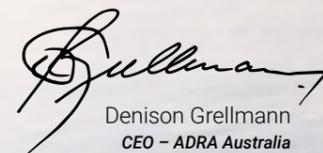
As I take up my appointment as CEO of ADRA Australia, I would like to thank Paul Rubessa for the work that he has done as CEO for the past three years. And now, I look forward to the change that we can all experience together. I am blown away by the generosity and compassion that you, our supporters and friends, continue to show. Thanks to you, children and families across our programs in Australia and overseas will continue to be supported through the uncertainty of the COVID-19 crisis. Families will learn the importance of good sanitation and hygiene, helping to prevent the spread of the virus and increasing their overall health. Mothers and fathers will learn new skills that will enable them to provide for their family. And, no longer having to work in the fields, children will experience the joy of learning by consistently attending school.

As we face an uncertain future, I encourage you to hold on to the amazing promise found in Joshua 1:9 which promises that the Lord will be with you wherever you go.

Thank you for your heart for others and for your ongoing partnership!

“Have I not commanded you? Be strong and courageous. Do not be afraid; do not be discouraged, for the Lord your God will be with you wherever you go.”

Joshua 1:9


Denison Grellmann
CEO – ADRA Australia



OUR PURPOSE

To serve humanity so all may live as God intended.

OUR MOTTO

Justice. Compassion. Love.
(Inspired by Micah 6:8).

OUR VALUES

Connected:

We work collaboratively for the best outcome for those living in poverty or distress.

Courageous:

We persevere through challenging situations.

Compassionate:

We empathise with the communities we work with and also with each other.

WHO WE ARE

The Adventist Development and Relief Agency (ADRA) is the official humanitarian agency of the Seventh-day Adventist Church. ADRA Australia works as part of the global ADRA network, which extends into more than 110 countries.

HOW WE WORK

WELLBEING AND WELL-GIVING

A life lived to the full is evidenced by an active concern for, and service towards others. A life lived to the full is one where our abundance – to whatever extent that may be – of health, knowledge, resources, relationships, and spirituality, is exercised through generosity. Generosity that enables others to experience their own abundance, and to act likewise. A life lived to the full is a life lived for others. It is through giving that we receive. Through sacrifice we gain. Through surrender we triumph. It is our impassioned aspiration to see all people experience fullness through remarkable generosity. ADRA Australia exists to give life to this message; to mobilise the generosity of others in time, abilities, and resources; and apply this in service to those who need it most, in order that they too may experience an abundance of life and give generously in service of others.



4 Wellbeing and well-giving behaviour is observed in people and communities living life to the full.

3 Effective programs are designed by people and their communities to create an enabling environment for the change they value most.

2 We embody our values in the way we engage, facilitate, organise, manage, partner, lead, learn and teach.

1 Transformative change in people and communities stems from activation of particular values.

INTERNATIONAL PROGRAM



PICKLE SISTERS STORY

"Before we did not come out of the house," says Mina, one of three Nepalese women who together are known as the 'Pickle Sisters.' "We just had to do housework, cut grass and collect firewood."

Mina, Pima and Shanti were trapped in generational poverty and traditional gender roles leaving little room for the hope of change.

But with ADRA's support the Pickle Sisters learned how to become entrepreneurs and received a small loan to help them start a business.

Starting their own business wasn't easy and they faced ridicule at every turn.

"We started by taking our pickle to the market to sell. People used to criticise us and say that we are useless. But now that they see what we can do, they value us," Mina says.

Now, the women have their own shop and produce five different types of pickle.

"Now we feel confident. We have found our voice."

GOAL Project, Nepal
Photo by Luke Vodell

PROGRAM OVERVIEW

ADRA works with communities in the Pacific, Asia and Africa to bring transformative change. Our work is focused in the areas of health and wellbeing, livelihood opportunities and disaster response.



882,185 PEOPLE IMPACTED
BY ADRA'S INTERNATIONAL
PROJECTS IN THE PAST YEAR



\$10,558,859 TOTAL INTERNATIONAL
AID AND DEVELOPMENT PROGRAM
EXPENDITURE



37 PROJECTS IN 20
COUNTRIES

HEALTH

With good health, people can live life to the fullest. That's why we work with communities to provide access to clean water, improve sanitation and hygiene, reduce malnutrition and prevent diseases, and provide reproductive health training. Some examples include:

In the Solomon Islands, school children now have access to clean water and sanitation. In Papua New Guinea, HIV testing and counselling is made available. And through Open Heart International, lifesaving surgery, training and capacity building for local medical professionals is made possible in countries including Tanzania and Tonga.



LIVELIHOODS

With opportunities to earn a living, people can provide for their families and send their children to school. That's why we work with families to start and grow small businesses that benefit themselves, the community and the environment. Some examples include:

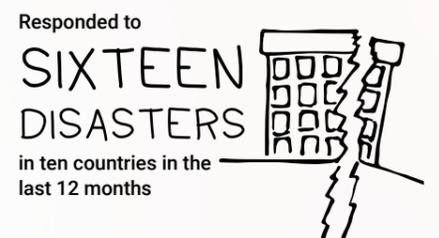
The creation of savings and loans groups to help families in Timor-Leste grow their kitchen gardens to generate income. In Zambia, communities are receiving climate-smart farming techniques to produce improved crops. And providing safe migration and anti-trafficking training for vulnerable communities in Cambodia.



DISASTERS

When people are supported before, during and after a disaster, they are more likely to survive and recover. That's why we work with communities to protect lives, provide emergency shelter kits and food supplies, and rebuild livelihoods. Some examples include:

Water supplies were quickly repaired in Vanuatu following the destruction of Cyclone Harold. Emergency shelter and bed kits were provided to people affected by an earthquake in the Philippines. And in Papua New Guinea, communities received hygiene training specific to help combat COVID-19.



NATIONAL PROGRAM



ROSS' STORY

"My wife passed away very suddenly. Then on top of that, I was told by housing I wasn't allowed to stay in the house anymore as I didn't co-sign the lease with her," says Ross. "I was on the verge of a nervous breakdown."

Ross was at his breaking point when someone suggested he visit the ADRA Community Centre in Macquarie Fields. There, Ross began working with one of the counsellors, who helped him face the trauma of losing his wife. He also accessed subsidised food hampers and, with the help of the ADRA staff and volunteers at the Centre, was able to secure his housing tenancy—which was a huge relief.

Ross' spirits began to lift. He was learning to process his grief, he had food security, and he began to feel a sense of community through the friendships he formed with the ADRA volunteers at the Centre. "My head's in a much, much better place now and life's quite good."

ADRA Community Centre, Macquarie Fields NSW
Photo by Luke Vodell

PROGRAM OVERVIEW

Through ADRA, local churches take on initiatives such as food pantries, community gardens and emergency relief to help those in the community who would otherwise fall through the cracks. When accessing these services, those receiving assistance also find comfort in the companionship of ADRA and church volunteers, creating a stronger sense of belonging within their community.

"I personally believe every church should have their own op shop attached to them. It's a great way to meet the needs in your community." – Cas Foster, Manager of the Morisset Op Shop.



191,882 PEOPLE IMPACTED BY
ADRA'S NATIONAL PROJECTS
IN THE PAST YEAR



162,310 FOOD HAMPERS
PROVIDED TO PEOPLE
IN NEED

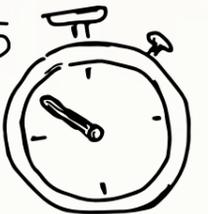


\$6,679,549 INVESTED
BACK INTO LOCAL
COMMUNITIES

VOLUNTEERS

Our volunteers are at the heart of what we do. This year, we were blessed to have more than a thousand volunteers give generously of their time to support our work in Australia. Spanning across all age groups and life experiences, our volunteers have been involved with ADRA throughout the year by running ADRA op shops, supporting food pantries, hosting fundraiser events in their schools, churches and workplaces, and continuing to serve their communities throughout the COVID-19 crisis. Thank you to our committed volunteers for all you have made possible.

179,855
VOLUNTEER
HOURS
in the last 12
months



DISASTERS

Throughout the 2019-20 year, ADRA Australia was involved in a number of long-term disaster response and recovery efforts. Thanks to our partnership with churches and volunteers who are on the ground and ready to help, ADRA responded to the devastating fires that ravaged the east coast from Queensland to South Australia, the ongoing drought and the nationwide COVID-19 crisis. ADRA's COVID-19 response in Victoria garnered official recognition by several Federal Members of Parliament and in some instances ADRA became the leading agency for response efforts.

ALMOST
\$30,000
was given in
individual support in
Victoria during the
19-20 bushfire season



LOVAI'S STORY

"When she was born Lovai* seemed like a healthy baby," says Gisu, Lovai's mother. "But I kept noticing abnormalities after she turned one. She started to lose some weight and look pale... then one day she had a big, high fever." It was then that Gisu discovered Lovai was not fine. In fact, Gisu was told her little girl had a Ventricular Septal Defect, often known as 'a hole in the heart'. She discovered that without treatment, her daughter will get sick often, will not gain weight and will often be too exhausted to move. And then, she will die. In September 2019, Lovai was one of 33 people to receive life-changing surgery at the hands of an Open Heart International volunteer team. Just a few days after surgery, Lovai's mother was able to take her home – Lovai's heart had been fixed.

**Names have been changed for privacy and child protection purposes.*

OHI Project visit, Tonga
Photo by Heath Bennett



IMPACT STORY

Every step through the muddy path was a small win for the participants of the first Adventure Connections trip that brought them to the Kokoda Trail in Papua New Guinea. Despite heavy rain, a slippery path and extreme physical exertion, the trekkers were all smiles as they took their final steps, the challenge complete. "Being part of the team and being able to educate people in the villages along the track about diabetes, I think it's worth spending money on it," says Gad Koito, the Health Director for the Papua New Guinea Union Mission. "Now I'm feeling fit and better. I'd encourage others to have a go and walk the Kokoda Track. The personal benefit I got from the track was good health." Collectively, participants of this Connections trip raised over \$65,000 for ADRA's work through 10,000 Toes to address diabetes in the South Pacific.

Adventure Connections Trip, Papua New Guinea
Photo by Lyna Stackelroth



121 VOLUNTEERS



9,656 VOLUNTEER HOURS



2,065 BENEFICIARIES IMPACTED

Open Heart International is a partnership of ADRA Australia and Sydney Adventist Hospital, and brings modern surgery, training, community education and equipment to some of the world's most disadvantaged communities. This is achieved by deploying teams of medical professionals to communities, who deliver education and surgery.

During 2019-20, over \$2.3M was invested into projects around the world which saw 89 patients receive life-changing surgery and 2,065 beneficiaries impacted. Highlights included a new type of heart surgery being offered in Tonga for the first time, and the establishment of new cardiac health treatment infrastructure in Papua New Guinea.

Although the COVID-19 pandemic brought significant interruption in the latter half of the financial year, Open Heart International is responding through remote support and activities to provide COVID-19 resources.



62 VOLUNTEERS



4,193 VOLUNTEER HOURS



\$132,422 OF GIFTS IN KIND

After launching in 2010 with a handful of volunteers, ADRA Connections has rapidly grown into a global program connecting hundreds of volunteers with ADRA's life-changing development projects all over the world. While short in duration, ADRA Connections provides an incredible opportunity to meaningfully contribute to sustainable community development.

This year, Adventure Connections trips were introduced, launching with the Kokoda Trek trip. Almost 30 individuals from Australia and New Zealand converged in Papua New Guinea to take on the Kokoda Trail while raising funds and awareness for the diabetes epidemic in the South Pacific. This was done in partnership with 10,000 Toes and the South Pacific Division of the Seventh-day Adventist Church.

The COVID-19 pandemic affected trips in the latter half of the financial year.

GOVERNANCE

ADRA Australia's Board is accountable to the local ADRA constituency to achieve the purpose outlined in the company Constitution: to reduce poverty by serving people and communities in need, by the provision of humanitarian, development and relief assistance in Australia and overseas, without regard to ethnic, political, racial or religious association. The Board oversees the direction of the organisation and monitors performance against the strategic plan. It has overall responsibility for managing risks and complying with legislation. It determines operating policy, approves plans, activities and the appointment of key personnel. ADRA Australia's Board met six times in 2019-20.

BOARD MEMBERS



Jorge Muñoz-Larrondo Chair
President of the Seventh-day Adventist Church (Australian Union Conference) Ltd.



Michael Worker Deputy Chair
General Secretary, Seventh-day Adventist Church (Australian Union Conference) Ltd.



Paul Rubessa Company Secretary
Chief Executive Officer, ADRA Australia



Peter Cameron
Chief Financial Officer, Seventh-day Adventist Church (Australian Union Conference) Ltd.



Julie Praestiin
Head of Corporate Communications, Sanitarium Health Food Company



Lorraine Anthony
General Manager, Human Resources, Adventist Schools Victoria



Kelly Jackman
Personal Assistant to the Director of Aboriginal & Torres Strait Islander Ministries, Seventh-day Adventist Church (Australian Union Conference) Ltd.



Craig Price
Head of Data Science, Suncorp Group



Dane Moores
Policy Manager, World Vision Australia



Janelle Cuthbert
Senior Product Manager, Financial Services, ANZ Wealth



Dr Lydia Timms
Speech Therapist, Teaching and Research Academic, Curtin University

BOARD SUBCOMMITTEES

A set of Board Subcommittees meet to review plans and advise on key actions.

FINANCE - 4 meetings held

MARKETING - 3 meeting held

PROGRAMS - 3 meetings held

PEOPLE - 3 meetings held

RELATED PARTIES AND TRANSACTIONS

Transaction between related parties are on normal commercial terms and conditions no more favourable than those available to other parties unless otherwise stated. No internal loans were made to the members of the governing body. Clear policies and processes are in place for managing such transactions and full disclosure is made in the financial statements. All advances provided to employees are made on the understanding that they will be repaid through regular payroll deductions. Outstanding balances resulting from such transactions are disclosed in the full Financial Statements.

See note 5, 11 and 17 in the full Financial Statement.

Note: Paul Rubessa was the CEO of ADRA Australia during the 2019-20 Financial Year. Denison Grellmann was appointed as CEO in September 2020.

MANAGEMENT AND STAFF

ADRA Australia invests in people. The success of our efforts to create change all stems from the actions of our employees, volunteers, supporters and partners. We strive to empower, inspire and enable our people as agents for change. ADRA is an Equal Employment Opportunity (EEO) employer and recruits staff through competitive selection to ensure we have the best people available in every role. Staff have access to generous training and conference attendance allowances to ensure they remain up to speed with industry developments.

EXECUTIVE COMMITTEE

The Executive Committee (EXCOM) includes the CEO, the three departmental Directors and Open Heart International's General Manager. EXCOM met 12 times, including four virtual and one electronic meeting. EXCOM meets regularly to record decisions that are made under the delegation of authorities and to discuss strategy, to approve new projects and initiatives, to monitor and report risks, and to manage compliances, including safety.

MEMBERS

Paul Rubessa
Chief Executive Officer

Melville Simonsz
Chief Financial Officer

Bruna Tawake
Marketing Director

Murray Millar
Programs Director

Michael Were
General Manager, Open Heart International



Best CHOICES Project, Cambodia
Photo by Luke Vodell

FINANCIAL SUMMARY

Despite the abrupt changes brought on by the current global health crisis, ADRA Australia still remains in a strong financial position as reflected in the 2019-20 Financial Statements presented in this annual report.

REVENUE

ADRA Australia's overall revenue increased by \$582,270 (2.7%) in 2019-20 to \$21.9 million compared to \$21.3 million in 2018-19. Total expenditure decreased by \$1.6 million (-7.8%) in 2019-20 to \$19.6 million compared to \$21.2 million in 2018-19.

Details of the Income Statement are as follows:

- Donations and gifts – cash donations and gifts decreased by \$136,544 (-2%).
- ADRA was again blessed with generous bequests in 2019-2020.
- Non-monetary income from donated goods and services decreased by \$1.2 million for overseas projects and by \$1.3 million for national projects due to COVID-19 crisis restrictions.
- In addition to the Federal Government's COVID-19 crisis assistance with Cash flow boosts and Jobkeeper subsidy payments, Grants from the Department of Foreign Affairs and Trade increased by \$1.04 million (25.3%).
- Overseas Donations \$392,728 from - SDA Churches in PNG, Solomon Islands, Norway, Canada, and ADRA International, and Bangkok Adventist Hospital for the Australian summer bushfires. From ADRA International and LDS Charities for COVID-19 relief. From LDS Charities for Tropical Cyclone Harold relief in the South Pacific.

EXPENDITURE

International Program:

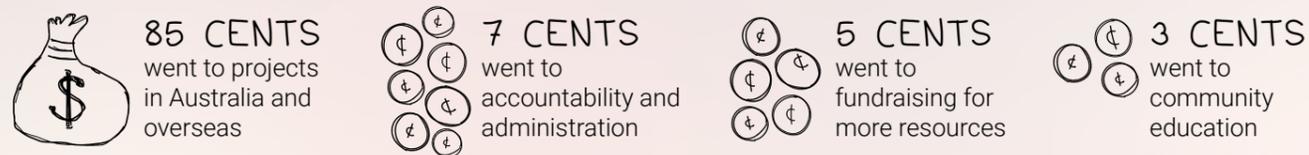
- Funds to overseas projects increased by \$357,982 in 2019-20 due to implementing additional Emergency Management projects in the South Pacific.
- Fundraising costs increased by \$54,320 due to new initiatives in digital fundraising.
- Accountability and administration costs increased by \$138,490 due to increases in wages. Other items of accountability and administration expenditure have remained steady in line with inflation.
- Non-monetary expenditure (international program) decreased by \$1.2 million due to COVID-19 crisis related travel restrictions for Open Heart International projects..

Domestic Program:

- Domestic programs expenditure decreased by \$878,664 due to COVID-19 crisis restrictions.

The financial highlights are an extract from the full financial report for the year ended 30 June 2020, and should be read in conjunction with the audited financial statements of Adventist Development and Relief Agency Australia Trust.

FOR EVERY DOLLAR INVESTED THIS FINANCIAL YEAR



Note: The ratios are expense items expressed as a percentage of total expenditure reported in the audited Comprehensive Income Statement

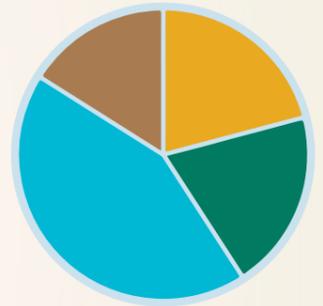
FINANCIAL HIGHLIGHTS

FOR THE YEAR ENDED 30 JUNE 2020

WHERE WE'VE HELPED

Total Program Expenditure	Amount	Percentage
Africa Asia projects	4,494,542	26%
Pacific projects	3,000,683	17%
Australia projects	6,679,548	39%
Common projects (all regions)	3,063,634	18%
TOTAL PROGRAM EXPENDITURE	17,238,408	100%

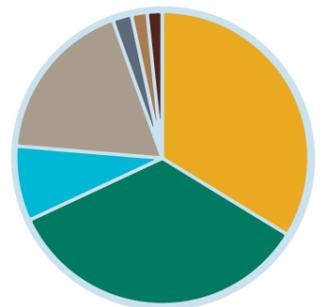
Note: The ratios are program expenses expressed as a percentage of total expenditure less fundraising, accountability and administration costs as reported in the audited Comprehensive Income Statement



HOW WE ARE SUPPORTED

Total Revenue	Amount	Percentage
Donations & gifts from Australian Public	7,081,613	32%
Donations & gifts from Australian Public (gifts in kind)	5,223,462	24%
Bequests and Legacies	2,859,278	13%
Grants - DFAT Australian Aid Program	5,186,052	24%
Grants - Other Australian	730,668	3%
Investment Income	300,386	1%
Other Income - Australian	539,405	2%
TOTAL REVENUE	21,920,864	100%

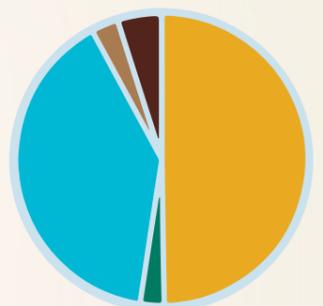
Note: The ratios are revenue items expressed as a percentage of total revenue reported in the audited Comprehensive Income Statement



USE OF FUNDS

Total Expenditure	Amount	Percentage
Overseas Projects	9,945,776	51%
Community Education	613,083	3%
Domestic Projects	6,679,549	34%
Fundraising Costs	897,214	5%
Accountability and Administration	1,423,968	7%
TOTAL EXPENDITURE	19,559,590	100%

Note: The ratios are expense items expressed as a percentage of total expenditure reported in the audited Comprehensive Income Statement



STATEMENT OF PROFIT OR LOSS

FOR THE YEAR ENDED 30 JUNE 2020

	30 June 2020	30 June 2019
	\$	\$
REVENUE		
Donations and gifts		
Monetary	6,688,885	6,825,429
Non-monetary - International	1,123,213	2,347,398
Non-monetary - National	4,100,249	5,361,565
Bequests and Legacies	2,859,278	1,673,470
Grants		
DFAT	5,186,052	4,139,088
Other Australian	730,668	302,920
Other Overseas	392,728	0
Appropriations received	113,854	111,863
Other income	425,551	191,929
Investment income	300,386	384,931
TOTAL REVENUE	21,920,864	21,338,593

EXPENDITURE

	30 June 2020	30 June 2019
International projects		
Funds to overseas projects	7,532,097	7,174,115
Program support costs	1,290,466	1,429,859
Community education	613,083	572,383
Fundraising costs		
Public	614,610	560,289
Government, multilateral and private	22,785	32,650
Accountability and Administration	1,258,103	1,119,613
Non-monetary Expenditure	1,123,213	2,347,398
Total International Aid and Development Program Expenditure	12,454,357	13,236,307
Domestic Programs Expenditure		
Funds to projects in Australia	6,679,549	7,580,244
Fundraising costs	259,819	236,682
Accountability and Administration	165,865	166,971
Total Domestic Programs Expenditure	7,105,233	7,983,897
TOTAL EXPENDITURE	19,559,590	21,220,204
EXCESS OF REVENUE OVER EXPENDITURE	2,361,274	118,389

These financial statements have been prepared in accordance with the presentation and disclosure requirements set out in the ACFID Code of Conduct.

For further information on the Code, please refer to the ACFID website www.acfid.asn.au

To request a copy of the full audited financial report for the year ending 30 June 2020, please write to the Chief Financial Officer, ADRA Australia,

PO Box 129, Wahroonga, NSW 2076 or email adra.info@adra.org.au

STATEMENT OF FINANCIAL POSITION

AS AT 30 JUNE 2020

	30 June 2020	30 June 2019
	\$	\$
ASSETS		
Current Assets		
Cash and cash equivalents	20,485,053	17,046,314
Trade and other receivables	499,167	158,066
Inventories	188,446	117,050
Financial assets	0	4,255
Other current assets	121,457	186,513
Total Current Assets	21,294,123	17,512,198
Non-Current Assets		
Financial assets	0	0
Property, plant and equipment	69,453	93,476
Intangible assets	264,774	526,935
Total Non-Current Assets	334,227	620,411
TOTAL ASSETS	21,628,350	18,132,609

LIABILITIES

Current Liabilities		
Trade and other payables	1,670,329	570,453
Short-term provisions	669,740	687,455
Total Current Liabilities	2,340,069	1,257,908
Non-Current Liabilities		
Long-term provisions	122,838	70,532
Total Non-Current Liabilities	122,838	70,532
TOTAL LIABILITIES	2,462,907	1,328,440
NET ASSETS	19,165,443	16,804,169

EQUITY

Reserves	5,941,848	6,073,951
Funds available for future use	13,223,595	10,730,218
TOTAL EQUITY	19,165,443	16,804,169

STATEMENT OF CHANGES IN EQUITY

AS AT 30 JUNE 2020

	Retained Earnings	Reserves	Total
Balance as at 1 July 2019	10,730,218	6,073,951	16,804,169
Total comprehensive surplus for the year	2,361,274	0	2,361,274
Transfers to and from reserves	132,103	(132,103)	0
BALANCE AS AT 30 JUNE 2020	13,223,595	5,941,848	19,165,443

Independent Auditor's Report

To the Members of Adventist Development and Relief Agency Australia Trust

Report on the audit of the summary financial report

Opinion

In our opinion, the accompanying financial summary, which comprises the Statement of Financial Position as at 30 June 2020, and the Statement of Changes in Equity and the Statement of Profit or Loss for the year ended 30 June 2020, derived from the audited financial report of Adventist Development and Relief Agency Australia Trust for the year ended 30 June 2020 is consistent, in all material respects, with the audited financial report.

The summary financial summary does not contain all the disclosures required by the Australian Charities and Not-for-profits Commission Act 2012. Reading the summary financial summary, therefore, is not a substitute for reading the audited financial report.

Basis for opinion

The accompanying financial summary, which comprises the Statement of Financial Position as at 30 June 2020, and the Statement of Changes in Equity and the Statement of Profit or Loss for the year ended 30 June 2020, are derived from the audited financial report of Adventist Development and Relief Agency Australia Trust for the year ended 30 June 2020. We expressed an unmodified audit report on the financial report in our report dated 3 November 2020.

Responsibilities of the Directors' for the Financial Report

The Directors of the Trustee Company are responsible for the preparation of the summary financial report.

Auditor's Responsibilities for the Audit of the Financial Report

Our responsibility is to express an opinion on the summary financial summary based on our procedures which were conducted in accordance with Auditing Standard ASA 810 Engagements to Report on Summary Financial Statements.



Grant Thornton Audit Pty Ltd
Chartered Accountants



A G Rigele
Partner – Audit & Assurance

Sydney, 10 November 2020

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www.grantthornton.com.au

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CORPORATE INFORMATION

Adventist Development and Relief Agency (ADRA) Australia Ltd.
ABN 85 109 435 618
146 Fox Valley Road Wahroonga NSW 2076

Incorporation and Charitable Status:

- Public company limited by guarantee under the Corporations Act.
- Registered charity with the Australian Charities and Not-for-Profits Commission.

Tax Concessions and Fundraising

Public Benevolent Institution (PBI) and endorsed by the Australian Taxation Office as:

- A Deductible Gift Recipient (DGR).
- An Income Tax Exempt Charity (holding tax concessions and exemptions relating to income, goods and services, and fringe benefits taxes).
- Operates an Overseas Aid Fund and Necessitous Persons Fund, endorsed as DGRs.
- Fundraises throughout Australia and registered under fundraising legislation as required.

Accreditations

ADRA Australia has full accreditation with the Australian Government's Department of Foreign Affairs and Trade. This accreditation was renewed during 2017-18 for a further five years. The stringent accreditation process provides the Australian Government and Australian public with the confidence that ADRA is a professional, well-managed, community-based organisation capable of delivering successful development outcomes.

ADRA Australia is a full member of the Australian Council for International Development (ACFID). As a signatory to the voluntary, self-regulatory ACFID Code of Conduct, we are committed to conducting our work with transparency, accountability and integrity. ADRA Australia is also a signatory to the Fundraising Institute of Australia (FIA) Code of Conduct.

Feedback and Complaints

Feedback on this report and our work more generally can be sent to info@adra.org.au. All feedback will be acknowledged and responses given.

Complaints relating to a breach of the ACFID Code of Conduct can be made to our Complaints Officer by emailing complaints.officer@adra.org.au

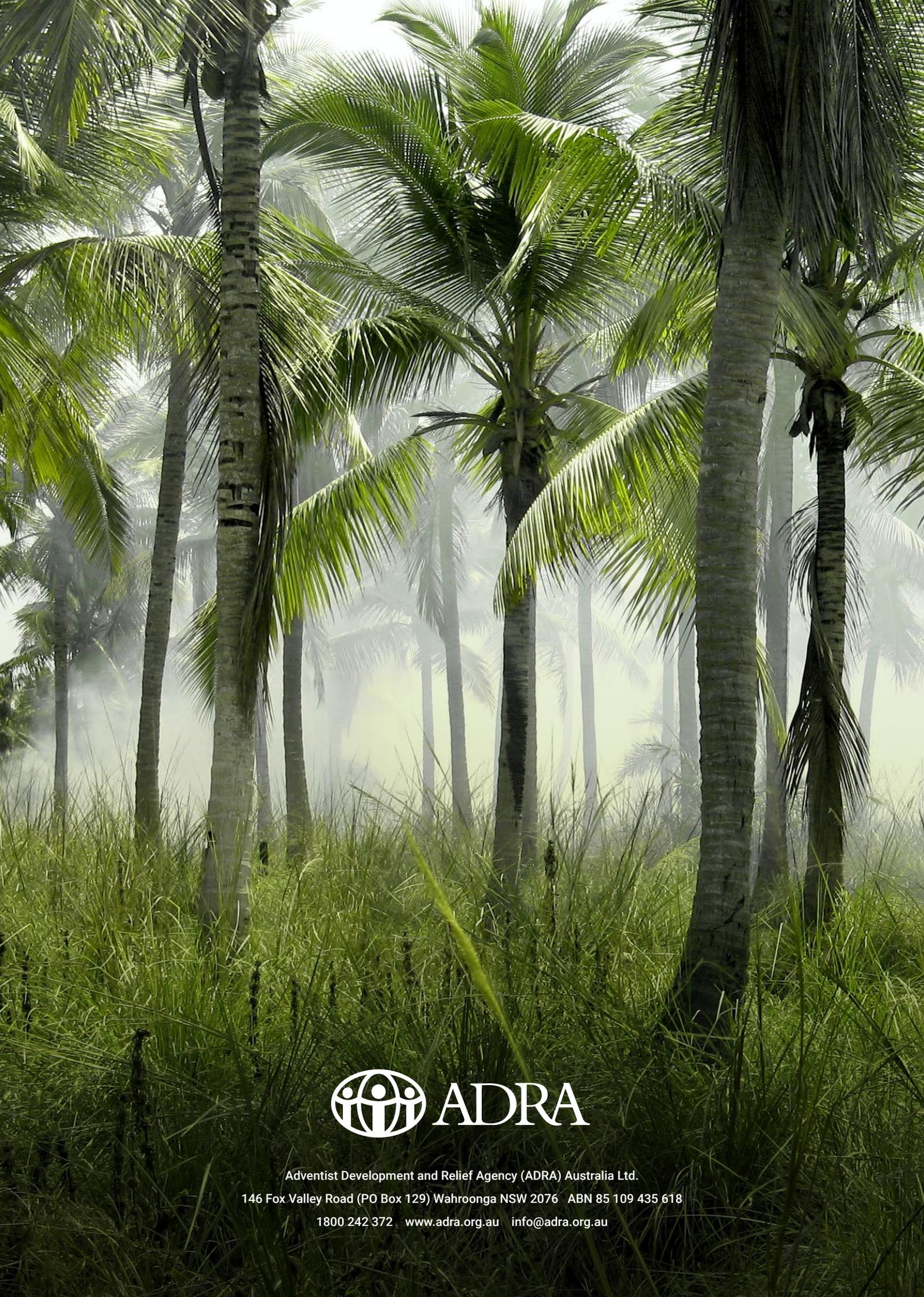
About this Annual Report

This report covers our work and performance during the 2019-20 financial year. It has been prepared in response to specific legal requirements and the ACFID Code of Conduct.

This Annual Report is just one of the ways we strive to meet our accountability obligations to all our stakeholders, including our partners and supporters. We believe transparency and accountability are crucial to what we do and vital to achieving our mission in a sustainable manner.

We are committed to
conducting our work
with transparency,
accountability and integrity.





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